

# Working together

Specialist Interventions - how we can help you



## Bespoke services

The Renovo Specialist Interventions programmes are a unique, bespoke and extremely flexible provision which can be tailored to suit the individual or group (e.g. families) requirements.

Our team is experienced, skilled and qualified to provide support to customers with a wide range of issues and our initiatives are designed around core themes.

Renovo can respond promptly and creatively to present specialist solutions whatever the topic and our aim is to help customers remove barriers and progress towards improving lifestyles and engage with education, training or employment.

## Introduction

**Renovo offers cost effective programmes that provide extensive support to large numbers of people across dispersed geographies.**

Renovo is actively engaged in supporting primes and end to end providers delivering the ESF Multiple Problem Families programme in eight different CPAs.

Seven of the successful prime providers of the Work Programme are using Renovo's services to help them generate sustainable employment outcomes across the eleven CPAs.

## OUR EXPERTISE

// ADDICTIONS // EMOTIONAL DIFFICULTIES & PSYCHOLOGICAL WELLBEING // FINANCE, DEBT & MONEY MANAGEMENT // HEALTH & WELLBEING // LEGAL ADVICE // EMPLOYMENT RELATED TOPICS // AND OTHER SPECIALIST TOPICS

## CONTACT US:

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**renovo**

EMPLOYMENT GROUP  
[www.renovo.uk.com](http://www.renovo.uk.com)

**“Thank you for an excellent service which has made a big difference to me during this difficult time”**

**Ann Sanders, Loughborough**



## **Delivery**

**The delivery of our services is mainly distance based, combining 24 hour support lines (incoming and outbound), advanced technology and extensive online resources with qualified proactive, human interaction with experienced welfare to work specialists.**

**This approach enables us to provide and exceptional quality of service to high numbers of people, document the progress they have made, whilst keeping your costs down.**

### **Finance, debt & money management**

Our financial services programme assists customers whatever their money issues and is provided by our specialist team with experience in providing advice in welfare to work settings.

- // Household management, including budgeting
- // Debt, IVAs, bankruptcy – options and solutions
- // Bailiffs, loan sharks, credit
- // Benefits and grants

### **Legal advice**

Delivered via our 24/7 helpline support service and staffed by paralegals who can triage calls to our solicitors as appropriate:

- // Children and family
- // Matrimonial, partner and domestic disputes
- // Landlords and housing
- // Courts

### **Addictions**

These services aim to support those experiencing difficulties due to addictions and who may not wish to participate in locally based services, preferring the anonymity of our distance based provision. Alternatively we can provide an empathetic ear and additional support for those taking advantage of local programmes. We are able to provide advice, support and information to encourage those affected to move forward and begin understanding and managing addiction behaviours.

- // Alcohol abuse/misuse
- // Substance abuse
- // Gambling
- // Food and eating disorders

### **Health & Wellbeing**

Sensible practical advice on healthy lifestyles and improving physical and mental wellbeing. Advice is mindful of limited budgets, resources and personal circumstances featuring topics such as

- // Food and mood
- // Cheap and cheerful healthy eating
- // Fit for your future
- // Wellbeing for life

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**“It’s been a pleasure working with Renovo. I’ve received really positive feedback from our customers”**

**Kate Philips, Jobcentre Plus**



### **Emotional difficulties & psychological wellbeing**

Emotional well being interventions provide a range of help and support measures for those experiencing difficulties ranging from low self esteem to some enduring mental health conditions. Support via personal advisers with experience of working within a mental health setting and our 24/7 helpline staffed by qualified counsellors.

We can provide proven strategies such as counselling, Beating the Blues (CBBT), Condition management and we can support difficulties such as:

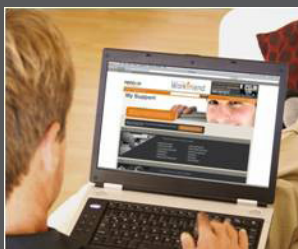
- // Stress and anxiety management
- // Low mood/self esteem/confidence
- // Depression/dual diagnosis
- // Bi-polar disorder
- // Social phobias, self harming behaviours
- // Dealing with anger and frustration



### **Other specialist topics**

IAG can be provided on a wealth of topics and aims to support customers faced with life's challenging situations and difficulties. For example, we provide strategies to assist

- // Lone parents
- // Employability for the 50+
- // Victims of domestic violence
- // Reducing social and economic isolation
- // Rural dwellers
- // Positive parenting
- // Dealing with authority and support agencies



### **Employment related topics**

Knowledge and skill development services provide access to basic employability skills and additional education and training necessary for advancement for those already employed:

- Assessment of skills, knowledge, experience, interests and goals
- // Numeracy, literacy and ICT tests and training
- // “Soft skills” e-learning
- // Industry specific skills and training signposting
- // Motivational regular calls for both job-seekers and those in-work

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